## Strategic Plan



Strengthen Agency Workforce and CultureEducate and Strengthen Relationships with External CustomersFulfill Statutory and Regulatory Requirements Consistent with Financial Best PracticesIm Inter Ex Pro1.1 Complete annual employee evaluation on time for managers and employees2.1 Gather information from surveys or listening sessions to gauge customer satisfaction with stakeholders.3.1 Implement internal controls at all state agencies 3.2 Maintain AAA bond rating4.1 Incom industry practices	both
<ul> <li>Service done with integrity, honesty, and respect</li> <li>Excellence in work product and delivery</li> <li>Excellence in work product and delivery</li> <li>Stewardship in caring for thresources</li> </ul> Goal	
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divisional networking for all staff2.2 Offer BFM training sessions for Agencies3.3 Preserve institutional knowledge through process documentation by division or positionthrough governm	best and s through DISON ntation but state

## Measures

- Encourage & execute networking opportunities
- Employee engagement results & measurable goals
- Survey results
   Completion of trainings & having short feedback survey
   Participants in training sessions
- Creation or Update of handbook or manual for key processes and/or positions
- Project BISON related metrics