

# SOCIAL SERVICES

## 08 SOCIAL SERVICES

**Mission:**

Strengthening and supporting individuals and families by promoting cost effective and comprehensive services in connection with our partners that foster independent and healthy families.

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 386,746,586	\$ 436,885,062	\$ 462,737,267	\$ 474,880,686	\$ 473,553,357	\$ 10,816,090
Federal Funds	545,927,602	536,969,782	626,317,011	665,920,468	1,025,560,426	399,243,415
Other Funds	6,062,621	6,892,527	10,233,843	10,384,517	10,389,553	155,710
<b>Total</b>	<b>\$ 938,736,809</b>	<b>\$ 980,747,371</b>	<b>\$ 1,099,288,121</b>	<b>\$ 1,151,185,671</b>	<b>\$ 1,509,503,336</b>	<b>\$ 410,215,215</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 91,401,475	\$ 94,631,376	\$ 104,774,182	\$ 105,863,246	\$ 104,913,943	\$ 139,761
Operating Expenses	847,335,334	886,115,995	994,513,939	1,045,322,425	1,404,589,393	410,075,454
<b>Total</b>	<b>\$ 938,736,809</b>	<b>\$ 980,747,371</b>	<b>\$ 1,099,288,121</b>	<b>\$ 1,151,185,671</b>	<b>\$ 1,509,503,336</b>	<b>\$ 410,215,215</b>
Staffing Level FTE:	1,607.5	1,619.4	1,656.3	1,665.3	1,717.3	61.0

# SOCIAL SERVICES

## 081 Administration

### Mission:

To provide effective delivery of social services in South Dakota by efficiently managing all offices, programs, and activities of the department in cooperation with federal, state, and local government agencies through program coordination, budgetary review, legal, statistical analysis, accounting and financial management, provider reimbursement and audits, electronic benefits management, and operations and technology services.

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 8,479,249	\$ 8,692,807	\$ 8,917,773	\$ 8,867,328	\$ 8,867,328	(\$ 50,445 )
Federal Funds	10,889,077	10,766,511	21,339,658	21,390,103	16,390,103	( 4,949,555 )
Other Funds	3,537	3,479	19,342	19,342	19,342	0
<b>Total</b>	<b>\$ 19,371,863</b>	<b>\$ 19,462,797</b>	<b>\$ 30,276,773</b>	<b>\$ 30,276,773</b>	<b>\$ 25,276,773</b>	<b>(\$ 5,000,000 )</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 8,838,782	\$ 8,698,042	\$ 10,097,383	\$ 10,097,383	\$ 10,097,383	\$ 0
Operating Expenses	10,533,081	10,764,755	20,179,390	20,179,390	15,179,390	( 5,000,000 )
<b>Total</b>	<b>\$ 19,371,863</b>	<b>\$ 19,462,797</b>	<b>\$ 30,276,773</b>	<b>\$ 30,276,773</b>	<b>\$ 25,276,773</b>	<b>(\$ 5,000,000 )</b>
Staffing Level FTE:	177.9	174.6	182.7	182.7	189.7	7.0

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>PERFORMANCE INDICATORS</b>				
<b>ADMINISTRATIVE HEARINGS:</b>				
Fair Hearings Requested	453	453	450	450
Fair Hearings Held	156	182	182	182
<b>LEGAL SERVICES:</b>				
Abuse & Neglect (civil)	10	4	10	10
Adoption Preference hearings	9	6	10	10
Admin. Appeals of Fair Hearing / Decisions	68/4	73/1	70/7	70/7
SD Supreme Court Appeals	29	20	30	30
Recoveries / Welfare Fraud	22	41	30	30
<b>RECOVERIES and INVESTIGATIONS:</b>				
<b>Fraud Investigation Activity:</b>				
Fraud Investigations Completed	1,149	1,118	1,153	1,153
Tips Completed	365	246	253	253
Tips Substantiated	165	136	140	140
<b>Fraud and Nonfraud Recovery Activity:</b>				
Total Dollars Recovered	\$9,321,348	\$9,406,350	\$9,688,541	\$9,979,197

# SOCIAL SERVICES

## 082 Economic Assistance

### Mission:

To promote the well being of families, children, individuals, elderly, and persons with disabilities by providing medical, nutritional, and financial services and through assessment and referral to other state, federal, and local resources. Programs administered by the Division of Economic Assistance include the Medicaid and the Children's Health Insurance Program (CHIP), Supplemental Nutrition Assistance Program (SNAP), Temporary Assistance for Needy Families (TANF), and the Low Income Energy Assistance Program (LIEAP).

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 26,263,427	\$ 24,872,989	\$ 25,449,861	\$ 25,872,116	\$ 25,849,274	\$ 399,413
Federal Funds	51,053,480	48,517,388	60,914,893	61,153,071	60,156,118	( 758,775 )
Other Funds	202,519	153,946	340,815	340,815	340,815	0
<b>Total</b>	<b>\$ 77,519,427</b>	<b>\$ 73,544,322</b>	<b>\$ 86,705,569</b>	<b>\$ 87,366,002</b>	<b>\$ 86,346,207</b>	<b>(\$ 359,362 )</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 16,858,384	\$ 17,317,544	\$ 19,372,125	\$ 19,372,125	\$ 19,372,125	\$ 0
Operating Expenses	60,661,043	56,226,778	67,333,444	67,993,877	66,974,082	( 359,362 )
<b>Total</b>	<b>\$ 77,519,427</b>	<b>\$ 73,544,322</b>	<b>\$ 86,705,569</b>	<b>\$ 87,366,002</b>	<b>\$ 86,346,207</b>	<b>(\$ 359,362 )</b>
Staffing Level FTE:	316.5	320.3	320.5	320.5	352.5	32.0

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>PERFORMANCE INDICATORS</b>				
<b>ENERGY ASSISTANCE</b>				
Weatherization:				
Homes Weatherized	167	208	208	208
Homes with Elderly/Disabled/Children	99%	99%	99%	99%
Average Cost	\$7,552	\$7,859	\$7,859	\$7,859
Low Income Energy Assistance (LIEAP):				
Households Served	24,517	23,485	23,485	23,485
Homes with Elderly/Disabled/Children	73%	73%	73%	73%
Average Benefit (Per Year)	\$846	\$730	\$730	\$730
Community Services Block Grant				
Individuals Served	29,405	27,871	27,871	27,871
<b>MEDICAL ELIGIBILITY</b>				
Adults (Total):				
Aged/Blind Adults	7,172	7,154	7,175	7,199
Disabled Adults	15,646	16,055	16,266	16,471
Pregnant Women (Pregnancy related services)	1,844	1,188	1,203	1,220
Low Income Family (LIF) Adults	11,898	13,159	13,279	13,400
Children (Total):				
CHIP Title XXI Children	12,519	12,126	12,881	12,881
Title XIX Children	66,249	67,664	67,810	68,711
Disabled Children	3,172	2,974	3,048	3,122
Total Avg. Persons Eligible (XIX & XXI):				
Total Title XIX Eligibles	102,809	105,220	105,733	107,001
Total Title XXI Eligibles	12,519	12,126	12,881	12,881
Medicare Savings:				
Qualified Medicare Beneficiary (QMB)				
Medicare Premiums + Coinsurance & Special Low Income Medicare Beneficiary	4,273	4,377	4,377	4,377
Medicare Premiums Only	2,204	2,208	2,208	2,208
Qualified Individual (Medicare Premiums Only)	1,241	1,231	1,316	1,316
<b>SUPPLEMENTAL NUTRITION ASSISTANCE</b>				
SNAP Benefits Issued	\$153,541,721	\$148,631,224	\$150,117,536	\$151,618,712
SNAP Households/Persons Avg./Mo.	44,139/100,689	43,562/99,485	43,998/100,480	44,438/101,485
SNAP Elderly & Children	55%	55%	55%	55%
SNAP Avg. Benefit per Month	\$289.88	\$284.33	\$284.33	\$284.33
SNAP E&T Participants (Avg./mo.)	1,799	1,798	1,816	1,834
SNAP E&T Annual Job Placements	1,065	1,230	1,242	1,254

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>PERFORMANCE INDICATORS</b>				
E&T 30 Day Employment Retention Rate	93%	92%	92%	92%
E&T Avg. Wage Per Hour	\$10.03	\$10.22	\$10.22	\$10.22
E&T Avg. Hours Worked Per Week	33	33	33	33
<b>TEMPORARY ASSISTANCE FOR NEEDY</b>				
TANF Cases (Per Mo./Avg. Pay)	3,149/\$415.05	3,029/\$427.75	3,059/\$429.19	3,089/\$440.78
TANF Parent Cases (Avg. per Month)	781	639	645	651
TANF Annual Job Placements	906	806	814	822
30 Day Employment Retention Rate	87%	85%	85%	85%
Avg. Wage Per Hour	\$9.12	\$9.71	\$9.71	\$9.71
Avg. Hours Worked Per Week	32	32	32	32
<b>AUXILIARY PLACEMENT:</b>				
Children Served	445	415	461	461
DOC Children/CPS Children	211/234	203/212	198/263	198/263

# SOCIAL SERVICES

## 083 Medical and Adult Services

### Mission:

To provide medical assistance to eligible South Dakotans under Title XIX of the Social Security Act (Medicaid), Title XXI of the Social Security Act (Children's Health Insurance Program), and applicable state laws to enable them to have access to medical services necessary to maintain good health.

The mission of the Department of Social Services' Division of Adult Services and Aging (ASA) is to provide opportunities to enable older South Dakotans and adults who are disabled to live independent, meaningful, and dignified lives while maintaining close family and community ties by promoting in-home and community-based services to prevent or delay premature or inappropriate institutionalization. ASA also provides services to victims of domestic violence and compensation to victims of violent crimes.

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 243,987,816	\$ 295,798,188	\$ 309,478,039	\$ 313,521,764	\$ 314,544,061	\$ 5,066,022
Federal Funds	414,390,749	409,253,972	457,974,908	495,997,478	864,337,547	406,362,639
Other Funds	1,030,505	947,966	1,795,132	1,795,132	1,795,132	0
<b>Total</b>	<b>\$ 659,409,070</b>	<b>\$ 706,000,126</b>	<b>\$ 769,248,079</b>	<b>\$ 811,314,374</b>	<b>\$ 1,180,676,740</b>	<b>\$ 411,428,661</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 7,602,204	\$ 7,988,623	\$ 9,809,505	\$ 9,856,362	\$ 9,809,505	\$ 0
Operating Expenses	651,806,866	698,011,504	759,438,574	801,458,012	1,170,867,235	411,428,661
<b>Total</b>	<b>\$ 659,409,070</b>	<b>\$ 706,000,126</b>	<b>\$ 769,248,079</b>	<b>\$ 811,314,374</b>	<b>\$ 1,180,676,740</b>	<b>\$ 411,428,661</b>
<b>Staffing Level FTE:</b>	<b>137.0</b>	<b>140.8</b>	<b>151.0</b>	<b>152.0</b>	<b>166.0</b>	<b>15.0</b>

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>PERFORMANCE INDICATORS</b>				
<b>MEDICAL SERVICES:</b>				
Average Persons Eligible:				
Adults (Total):	36,560	37,556	37,923	38,290
Aged/Blind Adults	7,172	7,154	7,175	7,199
Disabled Adults	15,646	16,055	16,266	16,471
Pregnant Women (Pregnancy related services)	1,844	1,188	1,203	1,220
Low Income Family (LIF) Adults	11,898	13,159	13,279	13,400
Children (Total):	78,768	79,790	80,691	81,592
CHIP Title XXI Children	12,519	12,126	12,881	12,881
Title XIX Children	66,249	67,664	67,810	68,711
Disabled Children	3,172	2,974	3,048	3,122
Total Avg. Persons Eligible (XIX & XXI):	115,328	117,346	118,614	119,882
Total Title XIX Eligibles	102,809	105,220	105,733	107,001
Total Title XXI Eligibles	12,519	12,126	12,881	12,881
Total Average Cost Per Title XIX Eligible	\$4,429	\$4,520	\$4,755	\$5,014
Average Cost Per Title XIX Eligible by Service:				
Physicians	\$841	\$791	\$768	\$797
Inpatient Hospital	\$1,028	\$1,058	\$1,127	\$1,196
Outpatient Hospital	\$481	\$553	\$557	\$601
Prescription Drugs	\$283	\$297	\$311	\$338
All Other Services	\$1,795	\$1,821	\$1,992	\$2,082
Program Utilization (Avg Mo Utiliz/Cost):				
Physician Services	28.24/\$243.90	27.04/\$239.31	27.04/\$231.76	27.27/\$237.75
Inpatient Hospital	1.48/\$5,585.54	1.47/\$5,796.98	1.54/\$5,907.43	1.57/\$6,154.57
Outpatient Hospital	6.70/\$598.54	7.29/\$632.45	7.02/\$661.00	7.20/\$688.93
Other Medical	3.13/\$359.45	3.10/\$384.18	3.09/\$391.89	3.09/\$402.24
Chiropractic Services	1.03/\$32.83	1.13/\$35.29	1.11/\$36.43	1.11/\$37.39
Medicare Crossover	8.03/\$232.36	8.14/\$243.88	8.03/\$246.32	8.03/\$258.54
Indian Health Services	25.44/\$767.97	24.20/\$780.57	26.11/\$822.89	26.11/\$822.89
Prescription Drugs:				
Avg. Utilization/Prescriptions Per Month	21.49/2.89	21.85/2.90	22.82/2.90	22.82/2.90
Average Cost Per Prescription	\$73.22	\$79.63	\$77.91	\$80.79
% of Generic RX	83.1%	83.3%	83.3%	83.3%

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>PERFORMANCE INDICATORS</b>				
Adult Services:				
Dental Average Utilization/Cost	4.75/\$193.60	4.39/\$220.60	4.35/\$232.46	4.35/\$238.29
Optometrist Average Utilization/Cost	1.49/\$122.83	1.57/\$124.01	1.51/\$132.08	1.51/\$135.57
Children's Services (EPSDT):				
Avg. Monthly Utilization/Cost:				
Screening	0.81/\$122.69	0.80/\$96.20	0.83/\$113.38	0.83/\$116.38
Dental Services	7.79/\$206.11	7.21/\$240.28	7.79/\$244.93	7.79/\$251.27
Optometric Services	1.27/\$107.74	1.34/\$109.10	1.30/\$114.06	1.30/\$117.14
Treatment Services	1.64/\$1,048.10	1.68/\$1,190.93	1.68/\$1,165.78	1.68/\$1,221.89
Supplemental Medical Insurance (Buy-In):				
Part A Recipients/Premium	1,110/\$418.68	1,126/\$396.81	1,150/\$407.05	1,174/\$407.05
Part B Recipients/Premium	17,283/\$100.46	17,373/\$100.57	17,596/\$104.90	17,819/\$124.02
Balance Budget Act Expanded SMI/Premium	1,241/\$110.89	1,231/\$109.33	1,316/\$108.46	1,316/\$108.46
Part D Recipients/Premium	12,119/\$121.37	12,144/\$123.28	12,280/\$133.61	12,416/\$144.65
Renal Disease:				
Avg. Monthly Eligibles	10	8	19	19
Avg. Monthly Cost Per Eligible	\$85.48	\$129.73	\$133.59	\$133.59
Managed Care Program Participants:				
Eligibles/Physicians in Primary Care	92,074/858	93,548/882	93,700/890	94,000/900
Health Home:				
Health Homes/Providers	116/599	111/555	115/583	118/609
Recipients	5,744	6,001	6,300	6,500
Claims Processing:				
Claims Processed	5,186,813	5,243,419	5,243,419	5,243,419
Claims Processed Per Eligible Person	45	45	45	45
Consumer Satisfaction Survey:				
Satisfaction with health plan	81.5%	81.4%	81.4%	81.4%
Satisfaction with child's overall health	80.9%	79.2%	79.2%	79.2%
ADULT SERVICES AND AGING:				
Aging & Disability Resource Center - Contacts	9,328	9,718	9,815	9,864
Home and Community Based Services:				
Caseloads - Monthly Average	5,233	5,458	5,567	5,622
Caseloads - Annual Unduplicated	7,293	7,647	7,799	7,877
In-Home Services Consumers - Unduplicated	5,984	6,251	6,376	6,439
Caregiver & Respite Consumers - Unduplicated	323	370	377	381
Assisted Living Consumers:				
Assisted Living Waiver - Monthly Average	688	704	711	715
Assisted Living General - Monthly Average	25	16	16	16
Adult Foster Care Consumers	6	5	5	5
Community Services:				
Adult Day Consumers	200	197	201	203
Transportation Trips	312,138	322,167	322,167	322,167
Elderly Nutrition Program - Meals Served	1,207,783	1,184,771	1,184,771	1,184,771
Nutrition Consumers Served Per Day	4,870	4,777	4,777	4,777
Long Term Care Consumers:				
Nursing Facilities - Monthly Average	3,332	3,252	3,252	3,252
Victims Services:				
Unduplicated Victims Served	13,298	12,662	12,998	12,998
Unduplicated Victims Sheltered	3,034	3,297	3,297	3,297
Victims Compensation Claims Approved	198	179	192	192

# SOCIAL SERVICES

## 084 Children's Services

### Mission:

To provide services to families to ensure parents bear the primary financial responsibility of supporting their children and to minimize public assistance expenditures by locating noncustodial parents, establishing paternity and child support orders, initiating actions to enforce child support and medical support orders, and collecting and distributing child support payments to families.

To protect children by working collaboratively with families to enhance their parental protective capacities while keeping children safe through the provision of in-home and other supportive services and providing concurrent planning to establish permanency for children who cannot return to their family because of unresolved safety concerns.

To increase the availability, accessibility, and quality of child care in South Dakota; to assist low-income families with their child care costs; to provide leadership and financial assistance for quality child care; and, to work closely with the general public in the implementation of the Child Care Services' state plan.

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 41,384,864	\$ 40,390,267	\$ 43,898,921	\$ 45,486,528	\$ 45,191,548	\$ 1,292,627
Federal Funds	38,899,861	39,028,435	47,409,277	48,766,782	47,139,682	( 269,595 )
Other Funds	2,367,850	2,791,860	4,707,562	4,718,049	4,721,045	13,483
<b>Total</b>	<b>\$ 82,652,576</b>	<b>\$ 82,210,562</b>	<b>\$ 96,015,760</b>	<b>\$ 98,971,359</b>	<b>\$ 97,052,275</b>	<b>\$ 1,036,515</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 20,050,881	\$ 20,907,505	\$ 23,512,855	\$ 23,512,855	\$ 23,012,855	(\$ 500,000)
Operating Expenses	62,601,695	61,303,056	72,502,905	75,458,504	74,039,420	1,536,515
<b>Total</b>	<b>\$ 82,652,576</b>	<b>\$ 82,210,562</b>	<b>\$ 96,015,760</b>	<b>\$ 98,971,359</b>	<b>\$ 97,052,275</b>	<b>\$ 1,036,515</b>
<b>Staffing Level FTE:</b>	<b>349.9</b>	<b>354.2</b>	<b>353.8</b>	<b>353.8</b>	<b>353.8</b>	<b>0.0</b>

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>REVENUES</b>				
Direct from Noncustodial Parents	20,527,304	20,834,109	21,150,000	21,500,000
Income Withholding	63,468,122	64,184,670	65,500,000	67,000,000
Payment Processing Only Cases	16,053,506	15,864,582	16,000,000	16,000,000
IRS Tax Refund Offsets	6,918,882	6,774,406	7,000,000	7,000,000
Received from Other States	7,413,738	7,656,755	7,700,000	7,750,000
Federal Incentive Payments	1,953,265	1,980,715	1,980,715	1,980,175
<b>Total</b>	<b>116,334,817</b>	<b>117,295,237</b>	<b>119,330,715</b>	<b>121,230,175</b>

### PERFORMANCE INDICATORS

#### CHILD SUPPORT:

##### Distribution of Collections:

DCS Payments to Families	\$87,214,350	\$88,398,991	\$90,250,000	\$92,000,000
Payment Processing Only Cases	\$16,053,506	\$15,864,582	\$16,000,000	\$16,000,000
DCS Payments to Other States	\$7,699,397	\$7,353,616	\$7,500,000	\$7,600,000
State Share of TANF/IV-E Collected	\$1,571,096	\$1,720,055	\$1,740,960	\$1,765,140
Federal Share of TANF/IV-E	\$1,843,203	\$1,860,459	\$1,859,040	\$1,884,860
<b>Total Cases:</b>	<b>60,759</b>	<b>60,181</b>	<b>61,300</b>	<b>62,625</b>
TANF/IV-E Cases	4,094	4,120	4,200	4,250
Non-TANF Cases	33,245	33,233	33,800	34,500
TANF/IV-E Arrears Only Cases	5,915	5,026	5,100	5,150
Payment Processing Only Cases	12,398	12,660	13,000	13,500
Reservation Cases/No Jurisdiction	5,107	5,142	5,200	5,225
<b>Total Payments Processed</b>	<b>647,029</b>	<b>653,599</b>	<b>670,000</b>	<b>680,000</b>
Payors	34,880	34,895	35,000	35,500
Paternities Established	417	461	500	525
Voluntary Paternity Acknowledgements	3,401	3,402	3,500	3,600
Support Orders Established	1,243	1,220	1,300	1,400
Support Order Modifications Processed	2,631	2,410	2,600	2,700
Enforcement Actions	46,274	46,983	47,500	48,000
Fed Cost Effect Ratio/Return on Admin Costs	\$11:\$1	\$11:\$1	\$11:\$1	\$11:\$1

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>PERFORMANCE INDICATORS</b>				
<b>CHILD PROTECTION SERVICES:</b>				
All Types of Requests for Services	17,871	17,204	17,538	17,538
Abuse and Neglect (A/N) Requests for Srvs.	16,129	16,108	16,119	16,119
Assigned A/N Requests for Srvs./Children	2,581/4,736	2,545/4,764	2,563/4,750	2,563/4,750
Completed A/N Requests for Srvs./Children	2,429/4,487	2,392/4,493	2,410/4,490	2,410/4,490
Children Staying at Home Needing Services	636	779	708	708
Children Requiring Removal from Home	888	989	939	939
Alternative Care Placements:				
Kinship Placements Avg. Children/Month	177	200	200	200
Paid Placements -Avg. Children/Avg. Cost/mon:				
Basic Foster Care	535/\$483	530/\$486	535/\$498	535/\$511
Specialized Foster Care	34/\$890	32/\$946	38/\$970	38/\$996
Treatment Foster Care	121/\$2,272	117/\$2,444	119/\$2,505	119/\$2,573
Emergency Care	64/\$298	64/\$400	70/\$410	70/\$421
Group Care	87/\$3,549	71/\$3,609	87/\$3,699	87/\$3,799
Psychiatric Residential Treatment	127/\$7,660	121/\$7,863	143/\$8,060	143/\$8,277
Permanency Outcomes Achieved:				
Children Reunited with Parents	551	567	579	579
Children Adopted	150	142	154	154
Adoption Subsidies (Mo. Avg)	1,694	1,724	1,764	1,804
Annual Maintenance Cost Per Child	\$5,397	\$5,516	\$5,649	\$5,788
Children with Subsidized Guardianships	103	115	120	120
Guardianships -Avg. Children/Cost Per Year	271/\$3,654	293/\$3,946	318/\$3,995	343/\$4,070
Youth Transitioned to Adulthood	48	56	54	54
Children Transferred to Tribes	118	108	113	113
<b>CHILD CARE SERVICES:</b>				
Child Care Assistance:				
Average Monthly Families Served	2,497	2,331	2,383	2,437
Average Monthly Children Served	4,376	4,050	4,289	4,387
% Families (100% FPL or Below )	61%	59%	59%	59%
Average Monthly Payment Per Case	\$495	\$521	\$533	\$562
Child Care Licensing and Registration:				
Registered Family Day Care Providers	737	713	713	713
Licensed Group Family Day Care Centers	64	61	61	61
Licensed Day Care Centers	204	204	204	204
Licensed Out-of-School Time Programs	156	149	149	149

# SOCIAL SERVICES

## 085 Behavioral Health

### Mission:

Strengthening and supporting children and adults behavioral health needs through prevention services, community based outpatient services, inpatient substance use disorder treatment, psychiatric hospitalization and services for offenders incarcerated in state correctional facilities. The goal of the continuum of behavioral health services is to foster independent and healthy individuals and families in South Dakota.

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 66,631,230	\$ 67,130,811	\$ 74,992,673	\$ 81,132,950	\$ 79,101,146	\$ 4,108,473
Federal Funds	30,694,434	29,403,477	38,678,275	38,613,034	37,536,976	( 1,141,299 )
Other Funds	2,106,242	2,652,704	2,933,073	3,073,260	3,075,300	142,227
<b>Total</b>	<b>\$ 99,431,906</b>	<b>\$ 99,186,991</b>	<b>\$ 116,604,021</b>	<b>\$ 122,819,244</b>	<b>\$ 119,713,422</b>	<b>\$ 3,109,401</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 37,958,032	\$ 39,625,939	\$ 41,864,564	\$ 42,906,771	\$ 42,504,325	\$ 639,761
Operating Expenses	61,473,873	59,561,052	74,739,457	79,912,473	77,209,097	2,469,640
<b>Total</b>	<b>\$ 99,431,906</b>	<b>\$ 99,186,991</b>	<b>\$ 116,604,021</b>	<b>\$ 122,819,244</b>	<b>\$ 119,713,422</b>	<b>\$ 3,109,401</b>
<b>Staffing Level FTE:</b>	<b>624.7</b>	<b>628.0</b>	<b>647.0</b>	<b>655.0</b>	<b>654.0</b>	<b>7.0</b>

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>REVENUES</b>				
<b>HUMAN SERVICES CENTER:</b>				
Deposits to General Funds:				
Private Pay	516,268	469,922	493,095	481,508
Insurance	1,882,290	2,631,145	2,256,717	2,280,259
Counties	869,541	871,619	870,582	871,101
Indian Health Services	1,273,956	1,615,936	1,354,783	1,448,945
Bond Interest Refund	109,661	109,350		
Deposits to Federal Funds:				
Title XVIII - Medicare	4,814,458	4,516,890	4,665,674	4,665,674
Title XIX - Medicaid	4,835,304	4,348,787	4,289,070	4,556,408
Disproportionate Share Hospital	402,245	387,971	387,745	387,745
Children's Health Insurance Program (CHIP)	377,874	590,907	428,688	582,429
School Breakfast and Lunch	86,014	85,352	85,352	85,352
Deposits to Other Funds:				
Prescription Drug Plan	128,043	119,839	119,839	119,839
Medical Faculty Training	39,490	51,656	45,573	48,615
Other HSC Fund (Land Interest and Misc.)	85,451	77,909	81,680	79,795
Building/Rent	20,400	20,400	20,400	20,400
Correctional Pharmacy	489,017	493,581	525,064	525,064
Deposits to Special Revenue Fund:				
Donations/Misc.	27,138	27,443	27,290	27,367
<b>COMMUNITY BEHAVIORAL HEALTH:</b>				
Com. Behavioral Health - Mental Health:				
Deposits to Federal Funds:				
Title XIX - Medicaid Administration	50,636	41,798	151,566	151,566
Title XIX - Medicaid Provider	7,402,884	7,549,650	9,291,383	9,238,162
Title XXI - Children's Health Ins. Prog. (CHIP)	756,779	636,006	598,223	844,184
Comm. Mental Health Services Block Grant	814,834	980,823	947,022	947,022
MH Data Infrastruct/BH Srvcs Inform System	168,196	103,022	137,363	137,363
Projects for Assistance in Transition from Homelessness (PATH)	293,310	280,581	300,000	300,000
Deposits to Other Funds:				
Qualified Mental Health Professional (QMHP) Endorsement Fees	2,310	1,650	1,980	1,815
Com. Behavioral Health - Alcohol and Drug:				
Deposits to Federal Funds:				
Title XIX - Medicaid Administration	26,185	17,913	30,723	30,723

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>REVENUES</b>				
Title XIX - Medicaid Provider	2,127,694	2,069,224	2,540,532	2,734,983
Title XXI - Children's Health Ins. Prog. (CHIP)	240,263	231,632	313,724	442,711
Temporary Assistance to Needy Families	273,655	543,436	543,436	543,436
Drug & Alcohol Service Information System	33,566	33,566	33,566	33,566
Co-Occurring State Incentive Grant	102,200			
Substance Abuse Prev. & Tx Block Grant	4,211,242	5,782,772	5,683,588	5,683,588
Strategic Prevention Enhancement (SPE)	182,300			
Strategic Prevention Framework	3,020,251			
Highway Safety	216,000	191,246	216,000	216,000
Partnership Grant (PFS)		965,304	1,380,000	1,380,000
Com. Behavioral Health - Substance Abuse:				
Deposits to Other Funds:				
Lottery-Gambling Treatment	152,653	205,047	214,000	214,000
Gaming Commission-Gambling Treatment	21,371	13,000	30,000	30,000
Alcohol and Drug Abuse Fees	2,850	3,600	3,225	3,413
Tobacco Prevention/Enforcement	75,000	74,999	75,000	75,000
Janssen Funds	2,079,645	1,651		
Total	38,210,974	36,145,627	38,142,883	39,188,033

### PERFORMANCE INDICATORS

#### HUMAN SERVICES CENTER:

##### Operating Bed Capacity of Each Unit:

Acute Psychiatric Services	68	68	68	68
Psychiatric Rehabilitation	66	66	66	66
Adolescent Psych	54	54	54	54
Chemical Dependency (Adolescent/Adult)	20/24	20/24	20/24	20/24
Geriatric Psychiatric (Nursing Home)	69	69	69	69
Average Daily Census for Hospital	231.0	233.0	234.0	234.0

##### Average Daily Census by Unit:

Acute Psychiatric Services	49.8	54.6	56.7	56.7
Psychiatric Rehabilitation	58.0	61.1	62.0	62.0
Adolescent Psych	37.2	34.7	33.3	33.3
Chemical Dependency (Adolescent/Adult)	14.3/14.3	12.9/11.4	13.0/11.0	13.0/11.0
Geriatric Psych (Nursing Home)	57.4	58.3	58.0	58.0
Admissions to / Discharges from HSC	1,848/1,820	1,960/1,980	1,960/1,980	1,960/1,980

##### Average Length of Stay in Days:

Acute Psychiatric Services	13.5	13.4	13.4	13.4
Psychiatric Rehabilitation	289.5	116.5	116.5	116.5
Adolescent Psych	35.4	37.07	37.07	37.07
Chemical Dependency (Adolescent/Adult)	68.0/26.0	82.82/24.09	82.82/24.09	82.82/24.09
Geriatric Psychiatric (Nursing Home)	473.73	355.68	355.68	355.68

##### Average Direct Cost/Patient Days:

Acute Psychiatric Services	\$379.53	\$366.64	\$367.95	\$362.57
Psychiatric Rehabilitation	\$202.64	\$202.23	\$201.13	\$206.28
Adolescent Psych	\$354.84	\$392.58	\$406.03	\$410.32
Chemical Dependency	\$268.07	\$342.83	\$357.56	\$362.92
Geriatrics (Nursing Home)	\$255.88	\$262.50	\$272.05	\$279.69

##### Average Direct Cost/Average Indirect Cost

Total Average Cost	\$286.59/\$221.81	\$298.86/\$227.29	\$304.64/\$246.63	\$307.79/\$248.27
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% of Adults Not Readmitted to HSC within 30 days	91.2%	89.83%	89.83%	89.83%
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##### Number of Geriatric Clinical Reviews Conducted/

Number that Remained in Home Community		37/28	37/28	37/28
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##### Direct Care Staff (Total):

Nurses, Aides, Techs, Assistants, Counselors	390	392	392	392
Direct Care Staff Separations	83	92	92	92
% Direct Care Staff/Employee Turnover	21.3%/18.8%	26.0%/20.0%	26.0%/20.0%	26.0%/20.0%

#### COMMUNITY BEHAVIORAL HEALTH:

##### Com. Behavioral Health - Mental Health:

Community Mental Health Centers	11	11	11	11
Consumers Served - All Funding Sources-	18,345	18,240	18,272	18,272

##### Consumers Served Through Com. BH Funding:

Residential (Transitional and Group)	76	81	81	81
Outpatient	4,213	4,546	4,546	4,546
Children's Serious Emotional Disturbance (SED)	5,394	5,211	5,211	5,211
CARE (Comprehensive Assistance with Recovery and Empowerment)	5,987	6,296	6,296	6,296
Individualized & Mobile Program of Assertive Community Treatment (IMPACT)	241	286	318	318
Indigent Medication Individuals Served	1,384	1,361	1,361	1,361

##### Com. Behavioral Health - Chemical Dependency

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>PERFORMANCE INDICATORS</b>				
Accredited/Deemed CD Treatment Programs	54	53	53	53
Consumers Served - All Funding Sources-	11,579	11,525	11,588	11,608
Consumers Served Through Com. BH Funding:				
Outpatient Treatment Adults	8,358	7,910	7,910	7,910
Outpatient Treatment Adolescents	964	844	844	844
Low Intensity Residential Adults	1,102	1,009	1,072	1,072
Low Intensity Residential Adolescents	19	18	18	18
Inpatient Treatment Adults	284	307	307	307
Inpatient Treatment Adolescents	311	311	311	311
Detoxification Services	1,612	1,231	1,231	1,231
Gambling Services	89	89	89	89
Women's Prison-Meth Treatment (aftercare)	121	102	102	102
Community Meth Treatment	94	100	100	100
% of Clients in Substance Abuse Treatment:				
Who Successfully Completed Treatment/ National Average	70%/42%	66%/42%	68%/42%	68%/42%
Employed Pre-Treatment/Post-Treatment	31%/36%	32%/41%	32%/41%	32%/41%
Employed Pre/Post Treatment Nationally	22%/23%	22%/23%	22%/23%	22%/23%
Consumers Served Through CJI Funding:				
Substance Abuse Treatment	108	608	608	608
Substance Abuse Aftercare Only		293	300	300
Corrective Thinking	103	332	350	350
CORR. BEHAVIORAL HLTH - Mental Health:				
Adults Identified with Mental Health Concerns or Diagnosis	993	967	975	975
% of Total Intakes	50%	54%	54%	54%
SMI % of Total Prison Population	3.6%	3.7%	3.7%	3.7%
Adult Psychiatric Contacts	5,298	4,899	4,900	4,900
Juveniles Identified with Mental Health Concern or Diagnosis	133	117	117	117
% of Total Intakes	59%	65%	65%	65%
Juvenile Psychiatric Contacts	350	367	367	367
CORR BEHAVIORAL HEALTH - Chemical				
Adults Identified with Substance Dependency	1,584	1,437	1,446	1,446
% of Total Assessments	80%	80%	80%	80%
Adults Entering CD Treatment		1,632	1,632	1,632
Juveniles Identified with Substance Dependence	144	124	124	124
% of Total Assessments	64%	69%	69%	69%
Juveniles Entering CD Treatment	173	139	139	139
COMMUNITY TRANSITION SERVICES				
MH and CD Transition Referrals for Service at Discharge from Prison	1,406	1,623	1,623	1,623

# SOCIAL SERVICES

## 0891 Board of Counselor Examiners - Info

### Mission:

To protect the South Dakota consumers of counseling and marriage and family therapy services by mandatory licensing of qualified counselor applicants.

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Federal Funds	0	0	0	0	0	0
Other Funds	84,207	84,111	93,005	93,005	93,005	0
<b>Total</b>	<b>\$ 84,207</b>	<b>\$ 84,111</b>	<b>\$ 93,005</b>	<b>\$ 93,005</b>	<b>\$ 93,005</b>	<b>\$ 0</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 1,360	\$ 2,201	\$ 2,960	\$ 2,960	\$ 2,960	\$ 0
Operating Expenses	82,847	81,910	90,045	90,045	90,045	0
<b>Total</b>	<b>\$ 84,207</b>	<b>\$ 84,111</b>	<b>\$ 93,005</b>	<b>\$ 93,005</b>	<b>\$ 93,005</b>	<b>\$ 0</b>
Staffing Level FTE:	0.0	0.0	0.0	0.0	0.0	0.0

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>REVENUES</b>				
Deposits to Other Funds:				
Application Fees	6,100	7,700	6,000	6,000
New License Fees	6,150	6,600	6,000	6,000
Renewal Fees	65,400	67,600	65,000	65,000
Materials Sold	467	535	400	400
Interest Income	1,381	932	1,300	1,300
CEU Approval Requests	2,575	2,375	2,500	2,500
Label Requests	550	550	550	550
Late Renewal Penalty Fees	2,000	2,100	1,500	1,500
<b>Total</b>	<b>84,623</b>	<b>88,392</b>	<b>83,250</b>	<b>83,250</b>

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>PERFORMANCE INDICATORS</b>				
Licenses Renewed/New Practitioners	728/59	752/71	750/60	750/60
Complaints:				
Received/Investigated/Resolved	10/8/5	3/3/9	3/3/5	3/3/5
Hearings Held/Pending	0/5	0/3	0/1	0/1
Licenses Reprimanded/Probationed	0	0	1	0
Licenses Suspended/Revoked	0	0	0	0
No Action Taken Against Licensee	6	3	3	3
Board Meetings Held	4	5	4	4

# SOCIAL SERVICES

## 0892 Board of Psychology Examiners- Info

### Mission:

To protect the health and safety of the consumer public by licensure of qualified persons, enforcement of the statutes, rules and regulations governing the practice of psychology, including the appropriate resolution of complaints.

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Federal Funds	0	0	0	0	0	0
Other Funds	48,532	47,876	76,910	76,910	76,910	0
<b>Total</b>	<b>\$ 48,532</b>	<b>\$ 47,876</b>	<b>\$ 76,910</b>	<b>\$ 76,910</b>	<b>\$ 76,910</b>	<b>\$ 0</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 1,033	\$ 388	\$ 3,639	\$ 3,639	\$ 3,639	\$ 0
Operating Expenses	47,499	47,487	73,271	73,271	73,271	0
<b>Total</b>	<b>\$ 48,532</b>	<b>\$ 47,876</b>	<b>\$ 76,910</b>	<b>\$ 76,910</b>	<b>\$ 76,910</b>	<b>\$ 0</b>
Staffing Level FTE:	0.0	0.0	0.0	0.0	0.0	0.0

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>REVENUES</b>				
Deposits to Other Funds:				
Application Fees	4,500	2,700	3,300	3,600
Renewal Fees	57,700	57,000	56,400	56,400
Interest Income	447	238	265	275
Partial Year License Fees	550	1,350	525	450
Miscellaneous	10			
Full Year License Fee	200		600	900
<b>Total</b>	<b>63,407</b>	<b>61,288</b>	<b>61,090</b>	<b>61,625</b>

<b>PERFORMANCE INDICATORS</b>				
Licenses Renewed/New Practitioners	201/15	190/9	188/11	188/11 2
State Prepared Exam (Times Given)	193	198	199	200
Applicants Examined/Passed	4	3	3	3
Applicants Reexamined/Passed	11/10	11/11	11/11	12/12
Complaints:	1/1	0/0	0/0	0/0
Received/Investigated/Resolved	3/3/2	3/4/3	3/4/4	3/3/3
Hearings Held/Pending	0/1	0/1	1/0	0/0
Licenses Suspended/Revoked	0	0	1	0
No Action Taken Against Licensee	2	3	3	3
Inquiries Received and Answered	2,750	2,750	2,750	2,750
Applicants Denied S.D. Licensure	0	0	0	0
Board Meetings Held	5	5	5	5

# SOCIAL SERVICES

## 0893 Board of Social Work Examiners - Info

### Mission:

To protect the health and safety of the consumer public by licensure of qualified persons, enforcement of the statutes, rules and regulations governing the practice of social work, including the appropriate resolution of complaints.

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Federal Funds	0	0	0	0	0	0
Other Funds	72,738	75,108	101,737	101,737	101,737	0
<b>Total</b>	<b>\$ 72,738</b>	<b>\$ 75,108</b>	<b>\$ 101,737</b>	<b>\$ 101,737</b>	<b>\$ 101,737</b>	<b>\$ 0</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 1,035	\$ 970	\$ 3,008	\$ 3,008	\$ 3,008	\$ 0
Operating Expenses	71,703	74,138	98,729	98,729	98,729	0
<b>Total</b>	<b>\$ 72,738</b>	<b>\$ 75,108</b>	<b>\$ 101,737</b>	<b>\$ 101,737</b>	<b>\$ 101,737</b>	<b>\$ 0</b>
Staffing Level FTE:	0.0	0.0	0.0	0.0	0.0	0.0

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>REVENUES</b>				
Deposits to Other Funds:				
Application Fees	21,410	32,360	33,560	32,360
Renewal Fees	66,970	54,850	64,200	53,500
Interest Income	1,630	1,184	1,200	1,250
Duplicate License Fees	150	470	420	410
Late Fees	490	545	524	530
Temporary Licenses	100			
Miscellaneous	70	43		
<b>Total</b>	<b>90,820</b>	<b>89,452</b>	<b>99,904</b>	<b>88,050</b>

<b>PERFORMANCE INDICATORS</b>				
Licenses Renewed	417	353	405	355
New Licenses	141	136	140	138
Practitioners	907	967	972	970
Examinations:				
Nationally Prepared (Times Given)	Daily	Daily	Daily	Daily
Applicants Examined/Passed	81/64	129/97	121/98	120/95
Complaints:				
Received/Investigated/Resolved	4/4/4	2/4/0	3/6/3	3/6/5
Licensees Reprimanded/Probationed	0	0	1	0
Licensees Suspended/Revoked	0	0	0	1
No Action Taken Against Licensee	4	1	0	4
Prosecutions	0	0	0	0
Inquiries Received and Answered	8,000	8,000	8,000	8,000
Board Meetings Held	5	8	9	8
Total Applicants Denied SD Licensure	0	0	0	0

# SOCIAL SERVICES

## 0894 Board of Addiction & Prevent Prof - Info

### Mission:

To provide a foundation for the continuing development of practitioners in the field as well as the credentialing of alcohol and drug professionals within the generally accepted standards of professionalism and competence using valid and reliable examinations.

	ACTUAL FY 2014	ACTUAL FY 2015	BUDGETED FY 2016	REQUESTED FY 2017	GOVERNOR'S RECOMMENDED FY 2017	RECOMMENDED INC/(DEC) FY 2017
<b>FUNDING SOURCE:</b>						
General Funds	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0	\$ 0
Federal Funds	0	0	0	0	0	0
Other Funds	146,491	135,479	166,267	166,267	166,267	0
<b>Total</b>	<b>\$ 146,491</b>	<b>\$ 135,479</b>	<b>\$ 166,267</b>	<b>\$ 166,267</b>	<b>\$ 166,267</b>	<b>\$ 0</b>
<b>EXPENDITURE DETAIL:</b>						
Personal Services	\$ 89,764	\$ 90,164	\$ 108,143	\$ 108,143	\$ 108,143	\$ 0
Operating Expenses	56,727	45,315	58,124	58,124	58,124	0
<b>Total</b>	<b>\$ 146,491</b>	<b>\$ 135,479</b>	<b>\$ 166,267</b>	<b>\$ 166,267</b>	<b>\$ 166,267</b>	<b>\$ 0</b>
<b>Staffing Level FTE:</b>	<b>1.6</b>	<b>1.5</b>	<b>1.3</b>	<b>1.3</b>	<b>1.3</b>	<b>0.0</b>

	ACTUAL FY 2014	ACTUAL FY 2015	ESTIMATED FY 2016	ESTIMATED FY 2017
<b>REVENUES</b>				
Deposits to Other Funds:				
Application Fees	75	25	25	25
Examination Fees	11,000	5,750	6,500	6,500
Re-Examination Fees	1,600	1,000	800	800
New License Fees	10,750	7,938	8,000	8,000
Renewal Fees	100,911	117,876	117,000	117,000
Interest Income	992	456	400	400
CE Approval Requests	1,150	750	750	750
Label Requests	600	900	800	800
Late Renewal Penalty Fees	4,200	3,300	2,700	2,700
National Certificates	1,480	1,620	1,500	1,500
Upgrade Fees	2,850	900	750	750
Miscellaneous	1,050	650	500	500
Replace Certificates and Cards	240	135	100	100
<b>Total</b>	<b>136,898</b>	<b>141,300</b>	<b>139,825</b>	<b>139,825</b>

<b>PERFORMANCE INDICATORS</b>				
Total Applications	631	648	650	650
New Certification	154	114	115	115
Practitioners	704	671	680	680
Examinations:				
Nationally Prepared (Times Given)	2	2	2	2
CD Applicants Examined - Written/Passed	59/44	26/22	25/23	25/23
Prevention Applicants Examined	3	1	1	1
Prevention Applicants/Re-Exams Passed	0	0	1	1
Applicants Reexamined/Passed	8/1	8/5	4/1	4/1
Complaints:				
Received/Investigated/Resolved	6/6/4	0/2/1	5/5/4	5/5/4
Licenses Suspended/Revoked	1	1	1	1
No Action Taken Against Licensee	3	1	3	3
Telephone Inquires Received and Answered	3,600	3,600	3,600	3,600
Total Inquires Received Answered	5,000	5,000	5,000	5,000
Total Applicants Denied S.D. Licensure	0	0	0	0
Board Meetings Held	4	4	4	4